

# Home Care Services and Support

## Living at Home provide a very different and unique home care experience

We believe high quality home care cannot be delivered in under one hour, which is why we spend no less than one hour with our amazing clients, delivering person centred care and delivering inspiring outcomes.

- ▶ We match our carers to our clients
- ▶ Monitor our clients ongoing health and personal wellbeing
- ▶ Work towards ongoing approaches for continued support
- ▶ Adapt the service to our clients changing needs

## Why choose Living at Home?

- ▶ **Award winning care** – we put ourselves forward for many care awards, showcasing what we do best.
- ▶ **Expert training** – specialist led training by approved Alzheimer's and dementia care professionals. Training that adopts an innovative techniques to help those living with the condition live better lives.
- ▶ **Online family portal** - continued access to the clients care plan, daily carer activity notes, food logs, schedules, and invoices all via the interactive family portal.
- ▶ **Full dedicated office support** – our team will assist you with any questions you have, as well as provide advice and support at all times.
- ▶ **Client home assessments** – we do not charge any fee's for our home/hospital client assessments.
- ▶ **Out-of-Hours Support** - Our commitment to your requirements goes beyond office hours. Our dedicated out-of-hours phone line ensures that help is just a call away, 24/7.

## Home Care Services

- ▶ **Companionship:** Social interaction in the community, transportation, company whilst doing hobbies, light housekeeping, emotional support and a friend to listen and talk to.
- ▶ **Personal Care:** Bathing and showering assistance, support to dress / undress, continence care, medication support, support to start the day well and preparation for bed.
- ▶ **Alzheimer's and Dementia:** Support with daily activities, offering familiarity and consistency whilst ensuring a safe environment. Support for people to live well with dementia.
- ▶ **Specialist Care:** Supporting a range of medical conditions due to illness or injury. Including but not limited to: end of life care, adults with physical disability and hospital to home rehabilitation support.
- ▶ **Live-In Care/24 Hour Care:** The ideal "around the clock" support for anyone who wants to remain at home as an alternative to a care home.

